

Wireless Network Access Policy

The **Bossier Parish Library** (BPL) offers free wireless (or Wi-Fi) access at all locations for library customers to use their own personal and/or library-provided notebooks, laptops, tablets, and other portable communication devices. The wireless network is typically available when the Library is open and usually requires authentication to connect. In addition, wireless printing for certain file and/or device types is also available.

Security & Content Filtering

The Library's Wi-Fi is unencrypted and its use thereof is at the customer's discretion. Please be aware that the public wireless network is not secured and any information sent to or from your equipment can be captured by untrusted parties on the same network. Cautious and informed wireless users should choose not to transmit personal information, such as credit card numbers, passwords, and any other sensitive information, while using an unsecured Wi-Fi connection.

By using the Library's Wi-Fi, customers acknowledge that security errors and hacking are an inherent risk associated with any wireless service. For that reason, customers expressly agree that they knowingly assume such risk, and further agree to hold the Library harmless from any claim or loss arising out of, or related to, any such instance of hacking or other authorized use or access into the customer's computer.

Library patrons are responsible for the security of their own equipment and data in a public wireless environment. Users are also highly advised that all laptops and wireless devices have up-to-date anti-virus software, spyware protection, and a personal firewall installed and operable while utilizing the Library's wireless network. The Library reserves the right to deny access to any device that poses a security threat to our network based on these guidelines.

Due to the proliferation of Wi-Fi networks, Library users may also be able to access other Wi-Fi networks within the library that are not provided by **BPL**. Use of these non-**BPL** wireless networks within the Library's facilities is still also governed by **BPL's** Internet Policy. The use of our free Wi-Fi service offered by **BPL** is governed by the Library's Internet Policy and filtered according to the Children's Internet Protection Act (CIPA) regulations.

Equipment & Connectivity

You should have a laptop with a charged battery and a standard wireless network interface card that is compatible with current Wi-Fi 802.11 standards. Most laptops that have been purchased within the past three years should meet such requirements. **BPL** reserves the right at any time and for any reason to discontinue providing wireless Internet access or to revoke a user's wireless

Internet Access for violation of this policy.

Most new Windows and Mac operating systems on netbooks and laptops can automatically detect the Library's wireless connection without requiring additional configuration. If you are not sure if your notebook/laptop computer or other device has this functionality, please check with the manufacturer or supplier of your equipment.

Library staff can provide general information or handouts for connecting your device to the wireless network, but cannot troubleshoot problems related to your wireless device or assist in making changes to your device's network settings and/or hardware configuration.

We have tried to make wireless access as available as possible in our libraries, but you may encounter some "dead" spots in a library where wireless reception may be limited. If you have trouble accessing the Internet or staying online, please move to a different location within the library. The Library accepts no responsibility regarding the ability of patron-owned or library-loaned equipment to connect (or stay connected) to Wi-Fi and cannot guarantee that your device will work with the Library's wireless network.

The Library's Wi-Fi network is subject to periodic maintenance and unforeseen downtime.

Wireless Printing

Wireless printing is currently available for compatible laptop computers. In order to send your document to the Library's printer, you must first install a virtual printer driver program on your computer. Using said device allows wireless Windows PC or Mac users to send print jobs directly to a print release terminal (PRT) at their respective branch. Once connected to Wi-Fi, please visit <http://www.bossierlibrary.org/> to obtain links and instructions for downloading our virtual printer drivers or to learn more additional printing capabilities for other portable communication devices, such as smartphone and tablets.

Bandwidth

All users are expected to use the library's wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided. The Library reserves the right to limit bandwidth on a per-device or per wireless network basis. This will ensure network reliability, and fair sharing of network resources for all portable users. Any attempt to circumvent library procedures or any unauthorized attempt to access or manipulate library equipment will result in a permanent disconnection from the library's Wi-Fi network.